

August 2002

Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission (FCC)  
445 12<sup>th</sup> Street SW, TW-A325  
Washington, DC 20554

Re: Ultratec's Petition on CapTel - Docket 98- 67

As a member of the FCC CDTAC committee and as a person who has experienced CapTel, I am sending these comments to urge support of Ultratec's petition to the FCC on the offering of CapTel service. I have had the opportunity to experience CapTel calls, and can tell you first hand the impact it is able to make for a Deaf or hard of hearing person, such as myself, to use the telephone.

I first tried CapTel at the NAD conference in Washington, D.C. this past July and was really, really impressed with it. This is a terrific solution (and alternative) to TTYs since many hard of hearing people in the mainstream are unaware of TRS or how to access it. I would love to see placed all over California, particularly in hotel rooms and public venues.

In closing, CapTel should be definitely be recognized by the FCC as a reimbursable TRS service.

Sincerely,

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